April 15, 2021

RE:

IF YOU HAVE PAID YOUR 2021 PREMIUM YOU MAY DISREGARD THIS LETTER.

At Westfield, we are aware of ongoing delays by the United States Postal Service with the delivery of mail. With that in mind, we would like to make you aware the Maryland Insurance Administration issued a Consumer Advisory on February 16th to address mail delivery delays and options you can take to protect yourself from late mail deliveries. This notice can be found at NewsDetails (maryland.gov).

For our Property and Casualty customers:

Westfield offers traditional checks, bank payments through your bank bill-pay and the ability to enroll in Westfield Easy Pay. If you pay by traditional checks, the Maryland Insurance Administration suggests additional lead time for mailing, using the priority mail service or proof of mail receipt in order to protect yourself.

For our Surety Bond and Property and Casualty customers:

We suggest you work with your independent agent if you are having issues with mail delivery. They can advise you of options or suggestions on your premium payments and when your payments are due.

Westfield also has a group of individuals in our Customer Care Center who would be able to answer questions regarding your bill. These individuals can be reached at 800.243.0210 or at WIC@Westfieldgrp.com.

If you have any questions or concerns, please contact either of the groups listed above for assistance with any of your billing needs.