

For our Oklahoma policyholders:

Consistent with Oklahoma Bulletin No. 2020-01 and 2020-01 (Amended), we are committed to working with our Oklahoma policyholders to provide reasonable accommodations to avoid the cancellation of their property and casualty policies due to non-payment of policy premiums during the coronavirus emergency.

Please contact us directly at 800.243.0210, option 2 to discuss revising your premium payment process options with a Customer Care representative, including:

1. The extension of existing premium payment grace periods by 45 days;
2. The suspension of all claims reporting deadlines for the duration of the emergency declaration and the extension of all policyholder rights until 90 days after the state of emergency.

To further reduce the spread of the virus, we encourage the use of electronic payment technology and can discuss that option with you, or any other questions which you might have, at the same number, 800-243-0210, option 2.