

For our Colorado policyholders:

Consistent with Colorado Bulletin B-5.38, we are committed to working with our Colorado policyholders to provide reasonable accommodations to avoid the cancellation of their property and casualty and workers compensation policies due to non-payment of policy premiums during the coronavirus emergency.

Please contact us directly at 800.243.0210, option 2 to discuss revising your premium payment process options with a Customer Care representative, including:

1. The extension of existing premium payment grace periods;
2. The suspension of a potential cancellation of your policy during the coronavirus emergency;
3. The waiver of late payment fees;
4. Deferring non-renewal of policies due to underwriting purposes; and
5. The provision of continuing coverage for an expiring policy.

To further reduce the spread of the virus, we encourage the use of electronic payment technology and can discuss that option with you, or any other questions which you might have, at the same number, 800-243-0210, option 2.